









# Telos Care

## PROBLEM

Home care providers face challenges:

-  Low level of digitalisation and operational efficiency
-  Fragmented and poorly integrated processes
-  Loss of context between shifts and visits
-  Lack of real-time visibility into the care delivered
-  Difficulty communicating with families
-  Error-prone care handoffs
-  Duplication of effort in administrative tasks
-  Software in use is often expensive and rarely updated

## SOLUTION

Telos Care is the care management and coordination platform that helps home care providers, their caregivers and families supporting ageing at home, coordinate care and improve its continuity.

## FOR WHOM

Home care providers (private institutions, non-profit social organisations and public programmes) that integrate Telos Care into their care networks to coordinate teams, support their caregivers in the field and give families the visibility that reassures them.



**Web dashboard**  
for private, public and social  
home care providers








for home care  
providers' caregivers



for **families**  
(already available for  
iOS and Android)

## OBJECTIVES

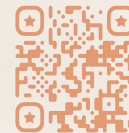
-  Reduce loss of context and information asymmetry during care handoffs
-  Improve communication and alignment between home care providers and families
-  Reduce time spent on administrative tasks
-  Help management teams digitalise and optimise processes and workflows
-  Support home care providers' caregivers at the point of care

## TRACTION

**2 pilots** underway with home care organisations in Portugal, involving over 100 caregivers in total.

## OUR MISSION

To ensure that every person can age at home with dignity, safety and continuity of care, supported by coordinated teams and informed families.



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Participation



RISE  
for Impact



HEALTHQUP